



## Your Safety is Important to Us!

Amid the recent development of Coronavirus/COVID-19, we feel that we must assure you, at PRN, your safety and health is our top priority.

Therefore, we are regularly educating our employees on the severity and steps we can implement to provide quality service while ensuring the safety of our patients, facilities, and staff.

Through the information provided by the World Health Organization and U.S. Centers for Disease Control, we have learned how long the virus can survive on various platforms such as cardboard, plastic, and other surfaces.

Based on specific recommendations from the World Health Organization and Centers for Disease Control, we have increased our protocols for cleaning and infection control while using approved products to sanitize and disinfect all trucks, plastic bins, cartons, and packages.

We require our employees to wash hands frequently, regularly use sanitizers, and utilize gloves and masks when needed.

We are contacting each of our facilities to ascertain their particular protocols for delivery. We are adding these instructions to our already stringent guidelines.

All deliveries made by our sales staff to our at-home patients will be made according to the preference of that patient to meet their safety concerns. We can arrange for contactless deliveries if needed.

PRN has long been a trusted partner with our facilities, residents, and patients. Because this is a rapidly evolving situation, we are monitoring information as it comes in. As the health organizations continue to give us updates, we will add anything relevant to the protocols we have in place to ensure the best protection possible.

Our partnership with you requires that we continue to seek opportunities to reduce risk and be there if needed. We want to assure you that we are working through this together and want to do everything possible to keep everyone safe and protected in this challenging time.

Sincerely,

**Don W. Skinner**  
President



210 Hinds Boulevard  
Raymond, MS 39154



Phone: 800.748.8893  
Fax: 800.270.2801



Email: [askme@prndevices.com](mailto:askme@prndevices.com)  
[www.prndevices.com](http://www.prndevices.com)

